



**COMPLAINT FORM**  
**The Office of the Consumer Protection Board**

Date:(D/M/Y)\_\_\_\_\_

**PERSONAL DATA OF A COMPLAINANT**

First Name : \_\_\_\_\_ Last Name : \_\_\_\_\_

Address : \_\_\_\_\_

\_\_\_\_\_

State: \_\_\_\_\_ Post Code: \_\_\_\_\_ Country \_\_\_\_\_

Tel : \_\_\_\_\_ Fax : \_\_\_\_\_ Email : \_\_\_\_\_

Date of Birth : \_\_\_\_\_ Nationality \_\_\_\_\_ Passport no.: \_\_\_\_\_

Issued at: \_\_\_\_\_ Date of Issued: \_\_\_\_\_ Date of Expiry: \_\_\_\_\_

**COMPLAINT INFORMATION**

1. Please describe the details of business operator/service provider such as name of the shop, store or company involved in the incident.

Name of Business Operator or Service Provider: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Tel : \_\_\_\_\_ Fax : \_\_\_\_\_ Email : \_\_\_\_\_

2. The complainant would like to make a complaint by giving the statement with the truth as follow.

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3. Please state what is your purpose:

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4. The following documents shall be provided and submitted together with the complaint form :

- \_\_\_\_\_ 1. Photocopy of the passport.
- \_\_\_\_\_ 2. Photocopy of the receipt. (if any)
- \_\_\_\_\_ 3. Other relevant documents such as photos etc.

(3.1) \_\_\_\_\_

(3.2) \_\_\_\_\_

(3.3) \_\_\_\_\_

(3.4) \_\_\_\_\_

(3.5) \_\_\_\_\_

I (Mr./Mrs./Ms.) \_\_\_\_\_certify that the foregoing statements, which I submit to the Office of the Consumer Protection Board, are correct. And I acknowledge that it shall be my responsibility to the truth of the above statements. I realize that making the false statements to the officials, which cause another person to suffer, are guilty according to the criminal procedure code.

Complainant's signature : \_\_\_\_\_ Date : \_\_\_\_\_  
( \_\_\_\_\_ )

**Note** : Please complete the form and send it together with related documents to the office via one of the following channels:-

**BY MAIL:** The Office of the Consumer Protection Board  
Government Complex, Building B, 5<sup>th</sup> Floor, Chaengwattana Road,  
Thoung Songhong Sub-District, Lak Si District, Bangkok 10210  
THAILAND.

**By FAX** : + 66 2 143 9774

**BY E-MAIL** : [consumer@ocpb.go.th](mailto:consumer@ocpb.go.th)